



Dear SGI 1400 Early Access Program Participant,

Thank you for your support during the Early Access Program for SGI's first Intel-based servers, the SGI 1400 servers. We appreciated your participation, as we received very positive feedback with regards to the quality, performance, and reliability of the SGI 1400 servers.

Enclosed is an upgrade kit, with all the pieces required to bring the Early Access SGI 1400 server to current production status. Specifically, the kit should contain three items:

1. Operating System Upgrade, either Windows NT [NTSoBETAU] or SGI Linux [SLSoBETAU]
2. Front Door and Bezel Upgrade, either Pedestal [PED10000U] or Rack [RAK10000U]
3. Package with Miscellaneous Items, including Instructions [MISC0048U]

SGI
1600 Amphitheatre Pkwy.
Mountain View
CA 94043-1351
Tel 650.960.1980

You will need to involve SGI's Field Service Organization to conduct the installation of these upgrade items. Please call 800.800.4SGI [800-800-4774] to schedule an appointment for the upgrade of the system.

In addition, the complementary period for phone support provided during the early access program has now expired. Please contact SGI service and support at 800.800.4SGI [800-800-4774] if you wish to extend the support coverage for the SGI 1400 server. A wide range of service offerings are available, including up to 24x7 call center support for both the hardware and operating systems.

Finally, if you wish to purchase the system, you should contact either your local SGI sales representative or SGI directly at 800.800.SGI [800-800-7741].

Regards,

Courtney Carr
SGI 1400 Product Manager