



December 27, 2000

Dear Valued SGI Customer,

Included in this shipment is SGI's Clustered Highly Available (HA) Server Environment (CHASE). CHASE is a robust and flexible solution that is highly scalable due to its modular design. CHASE provides agents for certain popular applications and an open API that allows easy integration of almost any application into the HA framework. CHASE combined with the SGI 1000 family of scalable servers provides the best solution to bring high levels of service availability to businesses across industries such as telecommunications, manufacturing, and many others.

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There are several products:

- **CHASE-CUSTOM** includes SGI Linux FailSafe and other bundled products. You must supply your own customized agents.
- **CHASE-FILESERVE** includes SGI Linux FailSafe, open source NFS and Samba, the applicable SGI FailSafe agents, and other bundled products.
- **CHASE-WEBSERVE** includes SGI Linux FailSafe and open source Apache Webserver, the applicable SGI FailSafe agents, and other bundled products.

CHASE is qualified and tested on the standard SGI Linux distributions and SGI ProPack, as documented in the *SGI CHASE Product Guide*. Refer to the guide provided with the release to determine specific dependencies as well as installation and administration instructions. The guide is available on the enclosed CHASE CD and at the SGI Technical Publications site techpubs.sgi.com.

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SGI has a broad portfolio of support offerings, Managed Services, and Professional Services for design, implementation, and ongoing support of SGI offered products. For general information, call 1-800-800-4744 or visit www.sgi.com/support.

You can purchase SGI support contracts for CHASE covering SGI Linux FailSafe, agents, plug-ins, and the bundled open source products. Contact your local SGI sales office for more details.

Regards,

Your SGI High-Availability Team

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